

## Prescriber Communication Strategy

### Subjective Information



#### The Prescription

- Has missing or unreadable information
- Appears altered or irregular
- Is from outside the surrounding area



#### The Patient

- Is paying cash
- Has physical presentation of withdrawal
- Refuses to show identification

Action Item >>> Consult with patient

### Objective Information

PDMP



#### Safety Triggers

- Opioid dosage significantly higher than necessary
- Combination of medications poses risk
- Combination of contradicting medications
- Prescriptions have been filled too frequently
- Patient is seeing multiple prescribers/pharmacies

Action Item >>> Fax reports & notes to prescriber

### Assessment of Situation



#### Come to the conversation with recommendations as part of the healthcare team

- "Based on the information I have access to . . ."
- "I recommend . . ."

Action Item >>> Create a plan for follow-up

### Plan or Recommendation



#### With the prescriber, decide on a plan:

- Cancel or fill prescription?
- Refer patient back to prescriber?

Action Item >>> Communicate plan to patient

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