Prescriber Communication Strategy

**S**ubjective Information

- **The Prescription**
  - Has missing or unreadable information
  - Appears altered or irregular
  - Is from outside the surrounding area

- **The Patient**
  - Is paying cash
  - Has physical presentation of withdrawal
  - Refuses to show identification

**Action Item** Consult with patient

**Objective Information**

- **Safety Triggers**
  - Opioid dosage significantly higher than necessary
  - Combination of medications poses risk
  - Combination of contradicting medications
  - Prescriptions have been filled too frequently
  - Patient is seeing multiple prescribers/pharmacies

**Action Item** Fax reports & notes to prescriber

**Assessment of Situation**

- "Based on the information I have access to . . ."
- "I recommend . . ."

**Plan or Recommendation**

- With the prescriber, decide on a plan:
  - Cancel or fill prescription?
  - Refer patient back to prescriber?

**Action Item** Communicate plan to patient

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